

# Transition to Value-Based Care

Vision  
for the  
Future



December 13-14, 2016

Franklin Marriott Cool Springs Hotel • Franklin, Tennessee



# The trusted voice for Tennessee's behavioral health system for more than half a century.

... serving communities since 1958.

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## ASSOCIATE MEMBERS

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The Tennessee Association of Mental Health Organizations (TAMHO) is a statewide trade association representing Community Mental Health organizations and other non-profit corporations that provide behavioral and primary health services. The TAMHO member organizations have been the virtual cornerstone of the Tennessee community-based behavioral health system since the 1950s and continue today as the primary provider network for community based care in Tennessee by serving 60,000 individuals per year.

Services provided by the TAMHO network include:

**Prevention, Education and Wellness:** Includes programs for the prevention of addictions, violence, and suicide; early intervention.

**Psychiatric Rehabilitation:** Includes peer support, family support, illness management and recovery services, supported employment, and supported housing.

**Community Based Services:** Services include mental health case management, Programs for Assertive Community Treatment (PACT), intensive in-home services, school based services, and therapeutic foster care

**Clinic Based Services:** Services include psychiatric evaluation and medication management; monitoring of core health indicators; individual, couples and family psychotherapy; psychological assessment; specialized treatments for early onset psychosis, trauma and addiction disorders and co-occurring disorders; partial hospitalization; intensive outpatient services; and forensic services.

**Residential Services:** Includes residential treatment services and group homes.

**Inpatient Services:** Includes hospital based mental health and addiction disorder treatment services and medically managed detox treatment.

**Crisis Services:** Includes clinic based walk-in services, mobile crisis services, crisis respite, crisis stabilization services and hospital based emergency evaluations.

**Interface with Criminal Justice:** Includes working with mental health and drug courts, jail diversion, jail liaison services and re-entry initiatives





## FROM THE EXECUTIVE DIRECTOR . . .

On behalf of the TAMHO Board of Directors and staff, we invite you to attend our 2016 Annual Conference, Transition to Value Based Care: Vision for the Future.

In 2013, Governor Haslam launched the Tennessee Health Care Innovation Initiative, which is a multi-year plan to transform the way health care is delivered and paid for in Tennessee. It is designed to shift the focus from service volume to service value and provide financial rewards for high quality outcomes and better health over time.

Outcomes have long been a focus of the behavioral health system. With these new initiatives, additional outcomes, including cost and non-traditional process outcomes will be used to determine “value”.

Our conference this year brings together state and national leaders in this movement.

Our keynote presenters include newly named TennCare Director, Dr. Wendy Long who will provide an overview of the Tennessee Health Care Innovation Initiative. We are extremely excited to have with us Linda Rosenberg, CEO of the National Council for Behavioral Health, who will give a national perspective on value in behavioral health.

Our third keynote speaker is Dr. Ken Minkoff who will share his expertise in creating innovative models to best meet the needs of a high risk, high need population.

A highlight of the conference is always our Awards and Recognition luncheon, where we celebrate the champions in our system that make the world a better place for the individuals and families that we serve.

Throughout the conference we also have sessions with the 3 managed care companies contracted to oversee the health care innovation initiatives, Navigant, the vendor selected to provide training to providers throughout the implementation of the initiatives, and providers who have been early adopters of these models who will share the lessons they have learned.

We invite you to come and learn from the informative sessions, visit our sponsors, have some fun in the TAMHO photo booth and experience a little pampering with a complimentary chair massage.

We hope to see you in December!



**Ellyn Wilbur**  
*Executive Director*

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# Sponsors, Exhibitors, and Advertisers

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## CONFERENCE REGISTRATION



**Franklin Marriott Cool Springs Hotel**  
700 Cool Springs Boulevard  
Franklin, Tennessee

### OVERNIGHT ACCOMMODATIONS

A limited block of rooms has been reserved at the **Marriott Cool Springs —Franklin —** for the nights of December 12th and 13th at **\$149 per night** plus applicable taxes (17% | 8% OT / 9.25% ST).

**Reservations must be booked by November 21, 2016.** All reservations must be guaranteed with a major credit card. [700 Cool Springs Boulevard | Franklin, Tennessee | 615-261-6200] Please be sure to reference the *Tennessee Association of Mental Health Organizations/TAMHO Conference* to assure receipt of this group room block rate.

**Reservations may also be made online — [CLICK HERE](#)** or visit [http://www.marriott.com/meeting-event-hotels/group-corporatetravel/groupCorp.mi?resLinkData=TAMHO%20%5Ebnacs%60tamama%60149.00%60USD%60false%604%6012/12/16%6012/14/16%6011/14/16&app=resvlink&stop\\_mobi=yes](http://www.marriott.com/meeting-event-hotels/group-corporatetravel/groupCorp.mi?resLinkData=TAMHO%20%5Ebnacs%60tamama%60149.00%60USD%60false%604%6012/12/16%6012/14/16%6011/14/16&app=resvlink&stop_mobi=yes).

Pre-registration is strongly encouraged as walk-in registrants will be accommodated on a “space available” basis and cannot be guaranteed access to any portion of the Conference and, thus, may be required to “stand by” until all pre-registered participants are accommodated before being allowed entry to the Conference if seating is available.

Substitutions are welcomed. Please contact TAMHO at your earliest convenience with notice of cancellations or substitutions.

**ADA ACCOMMODATIONS |** If you require ADA accommodations, please indicate your needs by marking your requirements on your registration form. Please be sure to provide notice to TAMHO at least two weeks before the conference date so that arrangements can be coordinated.

Most special dietary requirements can be accommodated with advanced notice. Please indicate your needs by marking your requirements on your registration form. Special meal requests cannot be guaranteed without advance notice.

**PHOTO/VIDEO RELEASE |** From time to time, TAMHO uses photographs or video capture(s) during events to be used in, but not limited to, publications such as print and electronic newsletters and future event materials.

Unless permission is revoked in writing to TAMHO, by virtue of attendance, all conference attendees agree to the use of their likeness in such materials.

**CANCELLATIONS |** Registrant substitutions are welcome. Please contact TAMHO at your earliest convenience with notice of substitutions or cancellations so that available seats may be reallocated to individuals on the stand-by list.

**HAVE A QUESTION OR NEED ASSISTANCE? | Contact TAMHO:** Monday-Friday 8:30am – 5:00pm (Central) | 615-244-2220 ext. 14 or toll free in Tennessee at 800-568-2642 ext. 14 | Email inquiries to [tamho@tamho.org](mailto:tamho@tamho.org).

**Eventbrite**

**EVENTBRITE IS THE OFFICIAL REGISTRATION SITE  
FOR THIS CONFERENCE**

**<http://2016tamhoannualconference.eventbrite.com>**



Pre-registration is required to guarantee your place at this Conference and to assist in adequately planning ample meals, refreshments, and seating. Registration fee includes access to all educational segments, refreshments and networking opportunities, lunch, and a certificate of continuing development reflecting contact hours earned.

**Only 25 or fewer rooms remain  
in the specially discounted rate  
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Make your reservation today!**

# AGENDA AT A GLANCE

## DAY 1 | Tuesday December 13, 2016

**8:00 am – 5:00 pm**

Registration | Networking | Refreshments

**9:00 am – 10:30 am**

**OPENING GENERAL SESSION**

TENNESSEE HEALTH CARE INNOVATION INITIATIVE

**10:30 am – 10:45 am**

Networking | Refreshments | Exhibit Hall

**10:45 am – 12:15 pm**

**GENERAL SESSION**

BEHAVIORAL HEALTH AND THE BELTWAY: POLICY,  
POLITICS, AND PRACTICE

**12:15 pm – 1:45 pm**

TAMHO AWARDS AND RECOGNITION  
LUNCHEON AND CEREMONY

**1:45 pm — 3:15 pm**

**GENERAL SESSION**

VALUE-BASED CARE: THE PAYERS' PERSPECTIVE

**3:15 pm — 3:30 pm**

Networking | Refreshments | Exhibit Hall

**3:30 pm — 5:00 pm**

**GENERAL SESSION**

BEHAVIORAL HEALTH INTEGRATION: A TALE OF  
TWO CENTERS

**5:00 pm — 5:30 pm**

DAY 1 | Evaluation & CE Request Turn-Ins

## DAY 2 | Wednesday December 14, 2016

**8:00 am – 3:30 pm**

Registration | Networking | Refreshments |  
Exhibit Hall

**9:00 am – 10:30 am**

**GENERAL SESSION**

TENNESSEE HEALTH LINK — PRACTICE  
TRANSFORMATION TRAINING | NAVIGANT AND  
HCFA/BUREAU OF TENNCARE

**10:30 am – 10:45 am**

Networking | Refreshments | Exhibit Hall

**10:45 am – 12:15 pm**

**CLOSING GENERAL SESSION**

CHANGING YOUR WORLD: PROACTIVE  
TRANSFORMATION FOR VALUE-BASED INTEGRATED  
SERVICES TO POPULATIONS WITH COMPLEX NEEDS





# SESSION DETAILS

## DAY 1 | Tuesday, December 13th

9:00 am – 10:30 am

### OPENING GENERAL SESSION

#### TENNESSEE HEALTH CARE INNOVATION INITIATIVE

**Wendy Long, MD**, Deputy Commissioner, Director of TennCare, Tennessee Department of Finance and Administration, Bureau of TennCare, Nashville, Tennessee

##### SESSION OVERVIEW:

Tennessee is a leader in the movement from volume-based fee-for-service health care payments to payments that focus on value. Dr. Wendy Long, HCFA Deputy Commissioner, will describe the progress that TennCare and CoverKids have made in rewarding high quality and efficient health care through strategies such as Health Link and Episodes of Care.

##### SPEAKER BIOGRAPHICAL SKETCH:



**Dr. Wendy Long** is the Director of TennCare, Tennessee's Medicaid program, as well as the Director of Health Care Finance and Administration for the State of Tennessee. In her current role, Dr. Long manages an \$11 billion health care enterprise that provides services to over 1.5 million Tennesseans. TennCare is recognized nationally as a model for the delivery of high quality, cost effective care through an integrated managed care delivery system.

Before becoming Director in 2016, Dr. Long held key executive management positions within the organization including Deputy Director and Chief Medical Officer and provided leadership and direction to all areas of HCFA operations, with particular emphasis on the design and implementation of cost efficient strategies to improve health outcomes.

Dr. Long is a Nashville Health Care Council Fellow (class of 2015) and is a past president of the Tennessee Public Health Association. At the national level, she is involved in health policy through the efforts of several organizations including serving as a member of the National Committee for Quality Assurance (NCQA) Standards Committee and the Steering Committee for the Milbank Fund's Reforming States Group.

Dr. Long received her undergraduate and medical degrees from the Ohio State University and completed a Preventive Medicine residency and the Master of Public Health program at the University of South Carolina. Prior to joining the team at TennCare, Dr. Long was an Assistant Commissioner in the Tennessee Department of Health where she oversaw a wide variety of programs and services including maternal and child health, communicable disease control, and the operation of local and regional health departments throughout the State.

10:45 am – 12:15 pm

### GENERAL SESSION

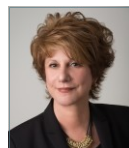
#### BEHAVIORAL HEALTH AND THE BELTWAY: POLICY, POLITICS, AND PRACTICE

**Linda Rosenberg, MSW**, President and CEO, National Council for Behavioral Health, Washington, DC

##### SESSION OVERVIEW:

Expanding coverage and insurance reform are technical fixes, the real work is service delivery and payment changes. High need, high cost populations are front and center and mental illnesses and addictions are acknowledged as important determinants in improving care and controlling costs. So what's changing for primary care and specialty behavioral health? Will community behavioral health organizations go the way of primary care – incorporated into health systems or acquired by large chains of BHOs? What about the impact of technology? Is "value based payment" another empty promise? Are Certified Community Behavioral Health Centers a hope for protection from the constant "reform" refrain and equality in the safety net?

##### SPEAKER BIOGRAPHICAL SKETCH:



**Linda Rosenberg** is a national expert in the financing and delivery of mental health and substance services. Under her leadership, the National Council for Behavioral Health has become our nation's most effective advocate for behavioral health prevention, early intervention, science-based treatment, and recovery. Harnessing the voices of the 10 million adults, children, and families served by the National Council's 2,500 member organizations, Rosenberg helped secure passage of the federal parity law, expanded integrated behavioral and primary care services, introduced Mental Health First Aid in the U.S., and built an array of organizational, clinical and workforce improvement initiatives. The National Council's strong support of the Mental Health Excellence Act will result in the first comprehensive effort to establish community accountability for the health of people with serious mental illnesses and addictions, the consistent utilization of evidence-based practices, and the standardized measurement of outcomes. Rosenberg was Senior Deputy Commissioner of the New York State Office of Mental Health prior to joining the National Council. She has over 30 years experience in designing and operating hospitals, community and housing programs, and implemented New York's first Mental Health Court. Rosenberg serves on an array of boards of directors and is a member of the Executive Committee of the National Action Alliance for Suicide Prevention.



**12:15 pm – 1:45 pm**

## TAMHO AWARDS AND RECOGNITION LUNCHEON AND CEREMONY



**EMCEE | June Winston**, *Executive Director, Lowenstein House, Memphis, Tennessee*

The TAMHO Awards and Recognition Ceremony is a time set aside annually to honor and recognize extraordinary individuals and organizations within the behavioral health community. This celebration allows us to publicly honor those who exemplify personal characteristics of wisdom, courage, persistence, and inspiration. We are honored to have Ms. June Winston, Executive Director of Lowenstein House in Memphis, as the emcee of this year's event. Please make plans to join us in recognizing this year's outstanding award recipients.

**1:45 pm — 3:15 pm**

### GENERAL SESSION

#### VALUE-BASED CARE: THE PAYERS' PERSPECTIVE

**Trillo M. Shipman, BS, MEd**, *Program Manager PCMH, Amerigroup of Tennessee, Nashville, Tennessee*

**Melissa Isbell**, *Manager, Behavioral Health Network Strategy & Innovation, BlueCross BlueShield of Tennessee, Memphis, Tennessee*

**Steve Higgs, MBA**, *Director, Behavioral Health Reform, UnitedHealth Community Plan, Brentwood, Tennessee*

#### SESSION OVERVIEW:

The three TennCare managed care companies will play a significant role in the implementation of Healthcare Innovation Initiatives. They will be involved with data collection, attribution of members, and the risk adjustment for behavioral health episodes of care. During this session, each managed care company will provide preliminary information on Health Link implementation and a brief overview of the risk adjustment methodology they will use for behavioral health episodes. There will be opportunities for questions from the audience in this important and informative session.

#### SPEAKER BIOGRAPHICAL SKETCH:



**Trillo Shipman** is a native of McIntosh, Alabama and currently lives in Lebanon, TN. Trillo has a wealth of experience and expertise, including 9+ years' experience in a Primary Care Practice Environment, Provider Outreach, Outreach Strategy, and Provider Education, NCQA, HEDIS and PCMH & Population Health concepts. Trillo has a Bachelor's of Science Degree in Human Development from Alabama A&M University and a Master's

Degree in Organizational Leadership from Tennessee State University. Trillo started his healthcare career with Hillside Hospital in Atlanta, Georgia as a Behavioral Health Specialist in 2003. His most recent employment was with Amerigroup TN in the role of Network Relations Specialist from August 2014 until October 2016. Currently Trillo is the Program Manager for Amerigroup's Patient Centered Medical Home program.



**Melissa Isbell** is responsible for the Oversight of the provider network, network innovation initiatives and strategic development of behavioral health services at BlueCross BlueShield of Tennessee. She is responsible for guiding the development of an integrated behavioral health provider strategy for all product lines, presenting and selling the strategy to senior management, and keeping management abreast of where the company is in the implementation of the strategy. Ms. Isbell is responsible for designing, leading, and directing the planning, administration, and coordination of BlueCare's Behavioral Health-Health Home Program (Tennessee Health Link) and other related Tennessee Health Care Innovation Initiatives (THCII) and for coordinating all aspects of the daily operations associated with these initiatives. Behavioral health subject matter expert for THCII.



**Steve Higgs** is the Director of Behavioral Health Reform at UnitedHealth Community Plan. Mr. Higgs holds an undergrad degree from University of Montevallo in Alabama and an MBA from the University of Tennessee Knoxville. He has an extensive background in provider relations and contracting with multiple MCOs for the last 25 years. He most recently implemented several Medicaid Advantage Pilot Programs with HCSC in Chicago.

**3:30 pm — 5:00 pm**

### GENERAL SESSION

#### BEHAVIORAL HEALTH INTEGRATION: A TALE OF TWO CENTERS

**Mandi Ryan, MSN, RN**, *Director of Healthcare Innovation, Centerstone, Nashville, Tennessee*

**Kellye Hudson, DNP**, *Director of Nursing, Helen Ross McNabb Center, Knoxville, Tennessee*

#### SESSION OVERVIEW:

Individuals with mental health disorders die decades earlier than the average person, mostly from untreated and often preventable chronic diseases such as hypertension, diabetes, obesity, and cardiovascular disease. This population has many barriers to accessing basic health care and frequently (Alysia added) receive uncoordinated, inefficient care resulting in poor outcomes. It is believed that integrating behavioral health and primary care services through Health Home services produces the best outcomes and is the most effective approach to caring for individuals with multiple healthcare needs. The presenters will discuss the Health Home model implemented at their respective agencies, positive outcomes obtained, and lessons learned as the system moves towards Tennessee Health Link.



## SPEAKER BIOGRAPHICAL SKETCH:



**Mandi Ryan** is Director of Healthcare Innovation for Centerstone, a national, private, not-for-profit 501(c) (3) healthcare organization. She currently is leading the organization's rollout of their Health Home Initiative, Integrated Care and Episodes of Care. She also serves as the Project Director for two Substance Abuse and Mental Health Service Administration (SAMHSA) Primary and Behavioral Health Care Integration (PBHCI) grants, which provide Health Home services to adult clients in Nashville, TN and Clarksville, TN resulting in improved mental and physical health outcomes. She also co-led a High Utilizer Intensive pilot that resulted in reduction in hospitalization and Emergency Room utilization. Under her leadership, Centerstone received accreditation from the Commission on Accreditation of Rehabilitation Facilities (CARF) as a Behavioral Health Home for children and adults in May 2016 in all of the organization's nineteen outpatient clinics throughout TN. Mandi has sixteen years of experience in nursing, behavioral health, primary care, and integrated services. She received her Master's Degree in Nursing in Leadership and Administration from Walden University, her Nursing Degree from Baptist Health College, and her Bachelor's Degree in Biology from Ouachita University.



**Dr. Kellye Hudson** is the Director of Nursing and a psychiatric mental health nurse practitioner at Helen Ross McNabb Center, a non-profit community mental health agency located in Knoxville, Tennessee. Dr. Hudson has Bachelor's degrees in both psychology and nursing, Masters degrees in Education and Nursing, and earned her Doctorate in Nursing Practice from the University of Tennessee Knoxville. She has practiced as a licensed Marital and Family Therapist for over ten years in both the private and public sector before pursuing a second career in mental health nursing. Her research and practice interests focus on issues of access to care and the barriers that individuals with a mental illness encounter in accessing primary care services. Dr. Hudson is a strong advocate for the integration of primary care within behavioral health care centers and spearheaded an Integrative Health Home Pilot, along with colleagues, within the Helen Ross McNabb Center. She also has a leading role in assisting with the implementation of Health Link in over ten outpatient clinics within the Helen Ross McNabb system. In addition to her work with integrative care, Dr. Hudson serves on the American Psychological Association Minority Fellowship Program Training Advisory Board which selects and provides funding to graduate students from clinical, counseling, and school psychology programs who seek to work with underserved minority populations.

## DAY 2 | Wednesday, December 14th

**9:00 am – 10:30 am**

### GENERAL SESSION

### TENNESSEE HEALTH LINK — PRACTICE

#### TRANSFORMATION TRAINING | NAVIGANT AND HCFA/BUREAU OF TENNCARE

**Mary C. Shelton, MA**, Director of Behavioral Health Operations,  
Tennessee Department of Finance and Administration, Bureau of  
TennCare, Nashville, Tennessee  
**Betsy Walton**, Director Healthcare, Navigant, Chicago, Illinois

### SESSION OVERVIEW:

As part of Tennessee's Health Care Innovation Initiative, HCFA has contracted with Navigant as the training vendor for both the Patient Centered Medical Home and TN Health Link (Health Home program). This program is funded by the State Innovation Model testing grant

received from the Center for Medicaid and Medicare Innovation (CMMI). Navigant will provide training and technical assistance for each TN Health Link provider while also facilitating collaboration between providers. The training will include provider assessments in order to create custom curriculum and offer on-site training sessions. Presenters will provide brief overview of the TN Health Link program and review the timeline, the evaluation and training process and the plan for collaboration between HCFA, Navigant, Managed Care Organizations (Amerigroup, BlueCare, United Healthcare) and the 21 TN Health Link providers.

## SPEAKER BIOGRAPHICAL SKETCH:



**Mary Shelton** is the Director of Behavioral Health Operations at the Bureau of TennCare, Tennessee's state Medicaid agency. She oversees the mental health and substance abuse Medicaid benefits and has primary oversight of the behavioral health operations and programs at the contracted managed care organizations. Working for the State of Tennessee for 20 years including 12 years at the Department of Mental Health and Substance Abuse Services both at Middle TN Mental Health Institute and Central Office, she started her career as a music therapist at MTMHI working with adults in the acute and extended treatment programs. Ms. Shelton has an undergraduate degree in Music Therapy and a graduate degree in Organizational Management



**Betsy Walton** has held numerous management positions in payer, hospital, and government settings. As a Senior Advisor with the Centers for Medicare and Medicaid Services (CMS) Center of Medicare and Medicaid Innovation (CMMI), she worked with the CMS Bundled Payment and Accountable Care Organization (ACO) programs and had lead roles in the development of the multi-payer Comprehensive Primary Care Initiative (CPCi) program. She was also a member of the CMS Quality Measurement oversight group which oversaw quality measurement development and reporting for CMS. In recent years, she has worked on the development of five bundled payment and four Medicare ACO programs.

For the last three years, Betsy directed Navigant's work in Alabama, which included development and CMS negotiation of the state's 1115 waiver application, development of all requirements for at-risk provider-led health plans called Regional Care Organizations (RCOs), development of the DSRIP program, expansion of the state's Health Home program and all current work implementing the RCO program. She held planning and finance management positions in hospital organizations and, for eight years, oversaw hospital collaborative and shared learning programs for hospitals in a five state region. She held management positions in two Medicaid agencies. She is an expert in health maintenance organization (HMO) and payer operations and has consulted on and developed numerous HMOs and products. She was the National Director of Government programs for Aetna and managed Medicare and Medicaid managed care programs in 26 states. Her prior work experience includes working in mental health and prison settings.

**10:45 am – 12:15 pm**

### CLOSING GENERAL SESSION

#### CHANGING YOUR WORLD: PROACTIVE TRANSFORMATION FOR VALUE-BASED INTEGRATED SERVICES TO POPULATIONS WITH COMPLEX NEEDS

**Kenneth Minkoff, MD**, Senior Systems Consultant, ZiaPartners, Inc.,  
San Rafael, California





## SESSION OVERVIEW:

In the face of significant changes and challenges facing Tennessee providers, (e.g., the emerging Health Link initiative, the DMHSAS Co-Occurring Strategic Initiative, etc.) innovative leaders have opportunities to be proactive rather than reactive in order to thrive. This presentation describes how to take advantage of these opportunities to design all of your services to better manage individuals and families with complex health, behavioral health and human services needs within current and future payment systems, and to take steps to purposefully be “ahead of the curve” in creating innovative delivery models for high risk, high need populations, thus strengthening negotiations with payers. Specific examples from providers in other systems are discussed, to illustrate potential application in Tennessee.

## SPEAKER BIOGRAPHICAL SKETCH:



**Kenneth Minkoff, MD**, is a board-certified psychiatrist with a certificate of additional qualifications in addiction psychiatry. He is a dedicated community psychiatrist, currently a clinical assistant professor of psychiatry at Harvard Medical School in addition to his work with ZiaPartners. He is recognized as one of the nation's leading experts on recovery-oriented integrated services for individuals and families with co-occurring mental health, substance use, and health conditions, plus other complex needs (trauma, housing, legal, disability, parenting, etc.). He is also a leading national expert on the development of welcoming, recovery-oriented integrated systems of care for such individuals, through implementation of a national consensus best practice model for system design: the Comprehensive Continuous Integrated System of Care (CCISC).

In addition, Dr. Minkoff is a member of the Board of Directors of the American Association of Community Psychiatrists and is chair of their Health Policy Committee. He has published numerous articles and book chapters on CCISC, integrated services, and co-occurring conditions. He is also well-known for his expertise in public managed behavioral health care, and with David Pollack, MD, co-edited *Managed Mental Health Care in the Public Sector: A Survival Manual*.

Dr. Minkoff's major professional activity is the provision of training and consultation on recovery-oriented clinical services and systems design for individuals and families with mental health, substance use, and medical disorders, along with co-occurring conditions—helping organizations and systems become welcoming, recovery-oriented, and co-occurring- or complexity-capable. With his consulting partner, Christie Cline, MD, MBA, Dr. Minkoff has developed a systems change toolkit for CCISC implementation, with application for systems, agencies, programs, and clinicians.

Dr. Minkoff and/or Dr. Cline are currently providing or have provided consultation for CCISC implementation in over 35 states, 4 Canadian provinces, and 3 Australian states, working with every aspect of state- and county-level systems, tribal entities, and providers of all types.

## Co-Occurring Disorders Learning Community

**December 14, 2016**

Franklin Marriott Cool Springs Hotel  
Franklin, Tennessee



Immediately following this year's TAMHO Annual Conference, the Co-Occurring Disorders Learning Community will convene.

The COD Learning Community meeting is not included within the TAMHO Annual Conference registration structure. It is a stand-alone meeting requiring separate registration.

Phase 1 of the Strategic Initiative is limited to 50 State funded treatment providers designated by TDMHSAS. Future Learning Community phases will be expanded to include other providers and community partners.

For details and registration information, contact:

Patrick Slay, TNCODC Project Manager  
si@tncodc.com | 615-244-2220 ext. 11



# DOCUMENTATION OF CONTINUING PROFESSIONAL DEVELOPMENT

## GENERAL DOCUMENTATION OF CLOCK HOURS EARNED

### SPONSORED BY:



A certificate of continuing professional development will be made available by TAMHO upon request for clock hours earned during this conference. Request forms will be available in participant registration packets.

In order to be awarded these hours, a participant must submit a ***Request for Documentation of Continuing Professional Development*** form (located in their registration packet); follow the designated sign-in/out procedures; and, turn in the overall conference and individual session evaluation forms for the sessions attended.

There is no cost to obtain this type of certificate through TAMHO. At the conclusion of the conference, complete the request form and drop it off at the TAMHO conference registration desk or submit by email or facsimile to the TAMHO office (615-254-8331; tamho@tamho.org).

### DAY 1 | Tuesday, December 13th

1.50 clock/ contact hours	9:00 am — 10:30 am	OPENING GENERAL SESSION — TENNESSEE HEALTH CARE INNOVATION INITIATIVE
1.50 clock/ contact hours	10:45 am — 12:15 pm	GENERAL SESSION — BEHAVIORAL HEALTH AND THE BELTWAY: POLICY, POLITICS, AND PRACTICE
0.00 clock/ contact hours	12:15 pm — 1:45 pm	AWARDS AND RECOGNITION LUNCHEON AND CEREMONY
1.50 clock/ contact hours	1:45 pm — 3:15 pm	GENERAL SESSION — VALUE-BASED CARE: THE PAYERS' PERSPECTIVE
1.50 clock/ contact hours	3:30 pm — 5:00 pm	GENERAL SESSION — BEHAVIORAL HEALTH INTEGRATION: A TALE OF TWO CENTERS

### DAY 2 | Wednesday, December 14th

1.50 clock/ contact hours	9:00am — 10:30 am	GENERAL SESSION — TENNESSEE HEALTH LINK—PRACTICE TRANSFORMATION TRAINING   NAVIGANT AND HCFA/BUREAU OF TENNCARE
1.50 clock/ contact hours	10:45 am — 12:15 pm	CLOSING GENERAL SESSION — CHANGING YOUR WORLD: PROACTIVE TRANSFORMATION FOR VALUE-BASED INTEGRATED SERVICES TO POPULATIONS WITH COMPLEX NEEDS

**A maximum of 9.00 clock or contact hours are available for this event.**

**Each participant is responsible for assessing and determining the appropriateness of session content as relates to their respective certification organizational or licensing board requirements.**





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## Best Wishes for a productive Annual Conference.

**Peninsula Hospital** is a 155-bed psychiatric hospital in Louisville, Tennessee which serves East Tennesseans age five to adult with 24-hour physician/nursing care. Services are for those who are a threat to themselves or others, and/or who have significantly impaired ability to carry out day-to-day functions. Services include mental health crisis intervention, stabilization and regulation of prescription medication. Group, family, and activity therapies are available.

### **Peninsula Outpatient Centers**

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Mental Health America of Middle Tennessee is impacting lives daily and providing hope to thousands of individuals dealing with mental health issues. We are here to end stigma, increase prevention and early intervention, and place people on paths to recovery.

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### STRATEGIC INITIATIVE

Enhancing Tennessee's Co-Occurring Disorders System of Care

To effect organizational change, in this case statewide forward movement, a top-down and bottom-up approach will provide the needed momentum for the change process. The recommended five-step approach to address barriers, ensure sustained workforce development and complement the state's current investment in treatment and recovery for individuals with co-occurring disorders.

June 2013

### Strategic Initiative

*Enhancing Tennessee's Co-Occurring Disorders System of Care*

#### Effecting organizational change by :

- continuously improving program capability
- ensuring sustained workforce development
- complementing the state's current investment in treatment and recovery for individuals with co-occurring disorders

<http://www.tncodc.com/strategic-initiative>





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## Tennessee REDLINE

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The Tennessee REDLINE (1-800-889-9789) is a toll-free information and referral line coordinated by TAADAS that is operational 24 hours a day - 7 days a week. The purpose of the REDLINE is to provide accurate, up-to-date alcohol, drug, problem gambling, and other addiction information and referrals to all citizens of Tennessee at their request. The REDLINE receives over 1,000 calls per month for assistance. Some of the issues that we can assist you with include, but are not limited to:

- Alcoholism
- Drug Dependence
- Gambling Addiction
- Eating Disorders
- Depression
- NAS
- PTSD
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- Smoking/Tobacco
- General Mental Health
- HIV/Aids
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1.800.889.9789 >

This project is funded by the Tennessee Department of Mental Health and Substance Abuse Services.

Call us toll free 24/7

### SIGNS OF CONCERN:

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- Statements revealing desire to die • Sudden changes in behavior • Prolonged depression
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### Our Mission

Tennessee Voices for Children provides leadership, support, and services that promote voice, hope, and empowerment for the emotional and behavioral well-being of children, youth, and their families.

### Our Vision

Tennessee Voices for Children seeks to become a diversely funded, accredited organization providing best practice in advocacy and services for the emotional and behavioral well-being of children and their families in the state of Tennessee.

### we provide...

support, training, advocacy, information, prevention, early intervention, public policy, referral, and hope

For more information, contact us toll free at 1-800-670-9882  
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Volume 4, Issue 4

Tennessee Association of Mental Health Organizations (TAMHO)

October 2016

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- Order educational and awareness materials
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- Request educational presentations
- Download a TNCODC link banner to place on your agency or organization website **and so much more!**



The TNCODC is funded by a grant from the State of Tennessee, Department of Mental Health and Substance Abuse Services (TDMHSAS). No person in the United States shall on the basis of race, color or national origin, be excluded from participation in, be denied benefits of, or be subjected to discrimination under any program or activity receiving Federal funding assistance. Civil Rights Act of 1964.



# TAMHO Advocacy Day on Capitol Hill

March 2017

*Details are forthcoming.*

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[www.tamho.org/conference-resources](http://www.tamho.org/conference-resources)

December 13, 2016 | **TAMHO Awards & Recognition Ceremony & Luncheon** | Franklin Marriott Cool Springs Hotel, Franklin, TN

December 13-14, 2016 | **TAMHO Annual Conference: Transition to Value-Based Care: A Vision for the Future** | Franklin Marriott Cool Springs Hotel, Franklin, TN

December 14, 2016 | **Co-Occurring Disorders Learning Community** | Franklin Marriott Cool Springs Hotel, Franklin, TN

March 20, 2017 | **Drugs, Brains, and HIV: The Science of Behavioral Health and HIV: How Science Has Revolutionized the Understanding of Drug Addiction** | Embassy Suites Hotel, Franklin, TN

April 26, 2017 | **Tennessee's IPS Community: A Statewide Conference for Individual Placement and Support Supported Employment** | Boone Convocation Center, Trevecca Nazarene University, Nashville, TN

May, 2017 | **Disaster Preparedness** | Details Forthcoming

May, 2017 | **Children of Incarcerated Parents Conference** | Details Forthcoming

December 12, 2017 | **TAMHO Awards & Recognition Ceremony & Luncheon** | Franklin Marriott Cool Springs Hotel, Franklin, TN

December 12-13, 2017 | **TAMHO Annual Conference** | Franklin Marriott Cool Springs Hotel, Franklin, TN

December 11, 2018 | **TAMHO Awards & Recognition Ceremony & Luncheon** | Franklin Marriott Cool Springs Hotel, Franklin, TN

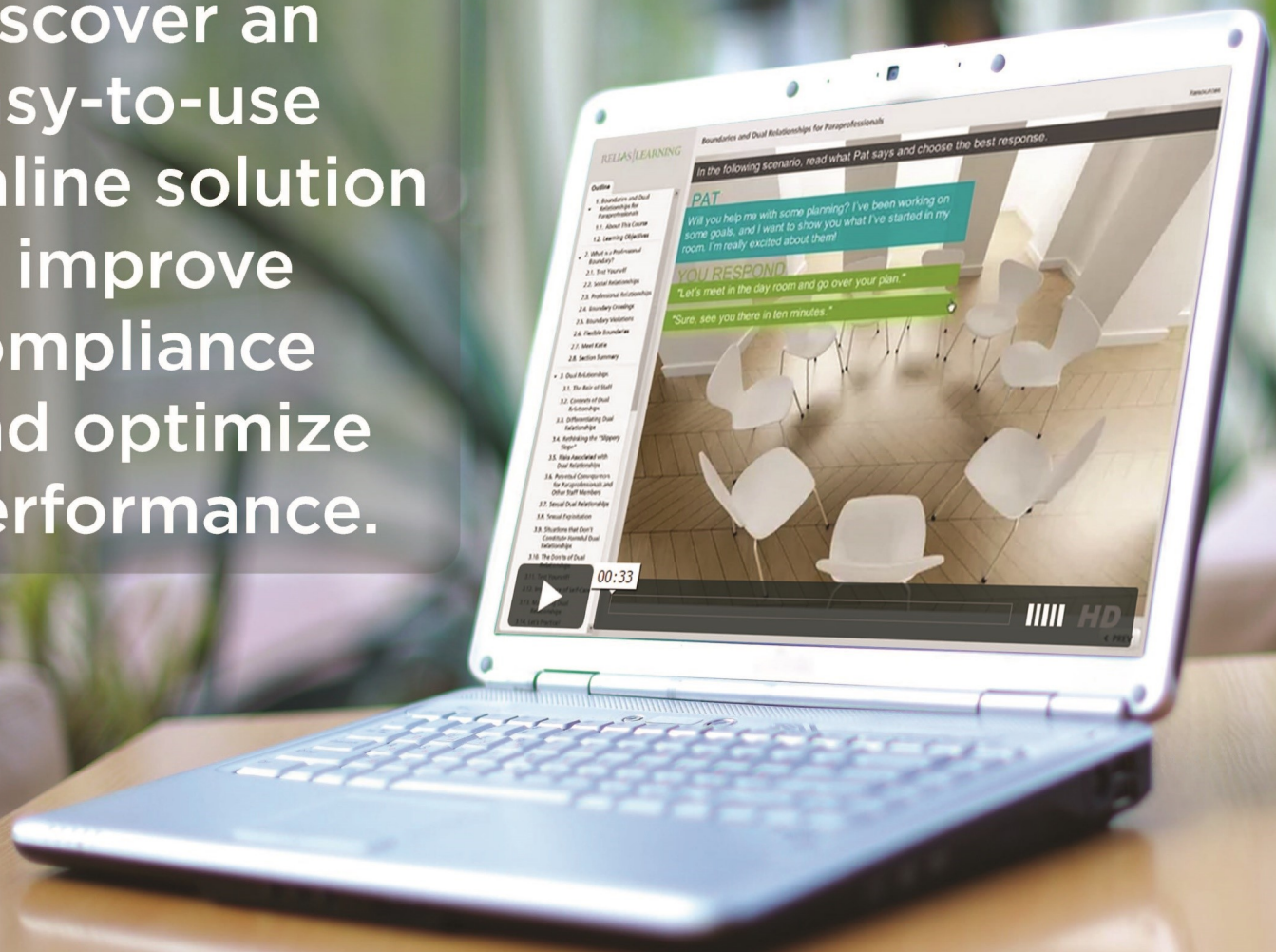
December 11-12, 2018 | **TAMHO Annual Conference** | Franklin Marriott Cool Springs Hotel, Franklin, TN

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## Our mission

Provide, plan for, and promote a comprehensive array of quality prevention, early intervention, treatment, habilitation, rehabilitation, and recovery support services for Tennesseans with mental illness and substance abuse issues.

## Our vision

To be one of the nation's most innovative and proactive state behavioral health authorities for Tennesseans dealing with mental health and substance abuse problems.



## Our website

[www.tn.gov/behavioral-health](http://www.tn.gov/behavioral-health)

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